

Ready for a PARTNER with expertise in the Hospice system to navigate PHARMACY BENEFITS?

EHO has simplified the process for its clients to make decisions leading to greater cost control, improved outcomes, and increased client and patient satisfaction.



An Experienced PBM for Hospice

With rising drug costs, higher prescription claim volumes, and changing reimbursement dynamics, hospice plans struggle to find ways to manage costs. EHO offers effective, flexible solutions at competitive pricing without sacrificing services. The team at EHO strives to build a relationship with each client by promising to be transparent on pricing, provide one-on-one evaluation of your benefit plan design, and develop tools to monitor and support members. The partnership grows after onboarding. Throughout the benefit management process, EHO performs continuous review of the client's plan for cost-saving opportunities.



ROBUST, CLOUD-BASED PLATFORM:

EHO utilizes its internal PBM360™ claims processing platform to adjudicate pharmacy claims on behalf of its clients.

- Automated claims adjudication
- Detailed reporting dashboard
- Access to individual patient prescription history and current transaction data
- Real-time authorizations



PRICING INTEGRITY AND TRANSPARENCY:

EHO leverages Predictive Acquisition Costs® (PAC) tools to develop data-driven estimates of typical drug acquisition cost for both brand and generic.

- MAC generic price balancing and optimization
- Reports to establish price and measure the overall quality of a price list
- Analysis allows swift reaction to market changes leading to cost savings



EXCEPTIONAL CUSTOMER SERVICE:

By taking the time to get to know clients and their benefit design, EHO provides ongoing, unparalleled support to address questions or concerns.

- 24/7 live help desk
- Every call answered by a live EHO employee at our US-based call center
- Dedicated team of Account Management Representatives and Pharmacists



NATIONAL PHARMACY NETWORK:

EHO has its own, contracted national pharmacy network including major pharmacy chains, such as CVS and Walgreens.

- More than 65,000 pharmacy chains and independent pharmacies
- New pharmacies added per client request
- Mail order and specialty pharmacy agnostic

Rx Benefits Evolve – Our Technology Adapts

EHO understands that every group has specific needs when it comes to serving the member's health requirements and the group's financial goals.

Flexible, Agile Benefit Design Customization

At EHO, all benefit programs are customized to fit the client's needs. All administrative, claims processing, and technical solutions are performed in-house. Prescription claims are processed with proprietary systems and software applications in EHO's cloud-based PBM360™ platform.

Full Customization - Free of Charge

Configure Real-time Email Alerts

Patient-specific MARS

Diagnosis-specific Formulary

Hospice Medication Management System

Charge Control Settings

Conditions of Participation & CMS Requirements

About EHO

Founded in 1993, EHO combines technology with exceptional customer support to manage patient/member Rx benefit programs while providing innovative solutions to control plan costs. As a PBM, EHO specializes in self funded, hospice, workers' compensation, and correctional clients using its proprietary, cloud-based PBM360™ platform and constructing custom plan designs tailored to the clients' needs.



Self Funded



Hospice



Workers' Comp



Correctional



PBM360™
Platform



Pharmacy
Network



FOR MORE INFORMATION

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